



User Guide

How to Sign up Online and Create an Account

1. Find your Supporters Club Account Number. This will be written on the front of the Supporters Card above the Bar Code starting with 000.
2. Visit the Official Supporters Club Website <https://www.troscmembers.co.uk/>
3. Click the 'Register' hyperlink

Tranmere Rovers FC Offi... x

Secure | <https://www.troscmembers.co.uk>

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Official Supporters Club

Membership Area

Home Register

Login with your credentials below:

Username/Membership Number

Password

Remember Me

Log In

4. You will be taken to the following page
 - Key in your membership number which will always start with one '0'
 - Key in your Surname

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Secure | <https://www.troscmembers.co.uk/register/>

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Official Supporters Club

Membership Area


Home Register

Register

Please input as many details as possible for us to register your account. In most cases you won't have all the information available.

Membership Number

Surname

I'm not a robot  reCAPTCHA
Privacy - Terms

Register

5. Tick the box confirming you are not a robot and click the blue button to 'Register'

Tranmere Rovers FC Official Supporters Club

Membership Area

Register

Please input as many details as possible for us to register your account. In most cases you won't have all the information available.

Membership Number: 000123

Surname: Jones

I'm not a robot

6. Enter the following Details. Please make sure to check the details you have entered.

- Full Name
- Address
- Valid E-mail address
- Password
- Confirm Password

Tranmere Rovers FC Official Supporters Club

Membership Area

Confirm

Registration Details

Name: Enter Name

Address: Enter Member Address

E-Mail: Enter Member E-Mail Address

Password: Enter Password

Confirm Password: Confirm Password

7. Press Confirm when you are happy with the information you have inserted

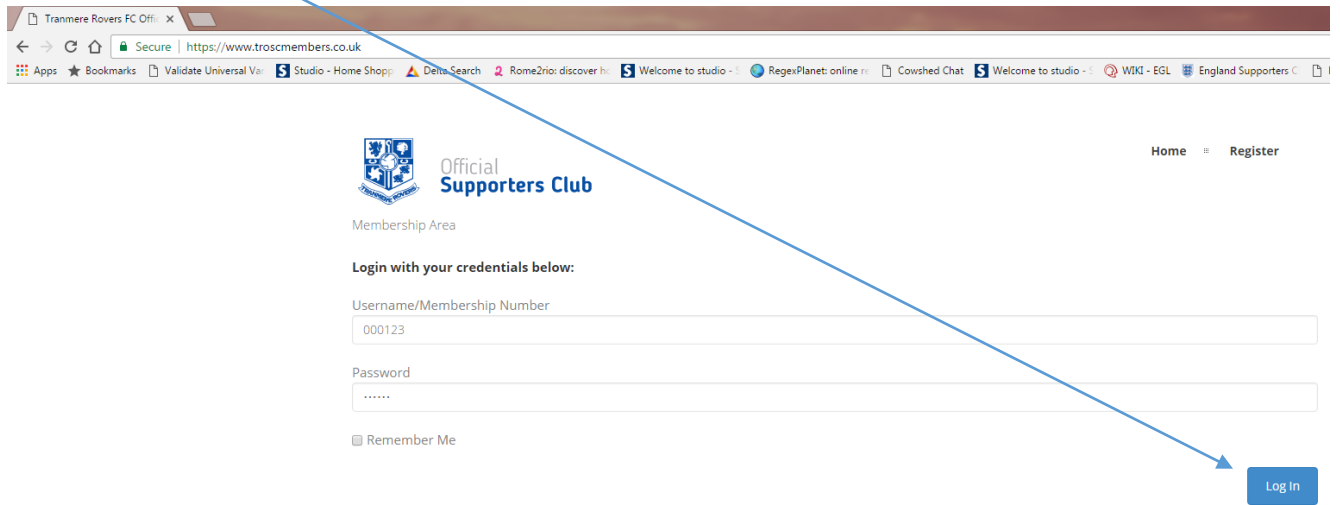
The screenshot shows a web browser window with the URL <https://www.troscmembers.co.uk/register/confirm/?a=000004&tb=Peter+Whitehead>. The page header includes the club's logo and navigation links for 'Home' and 'Register'. The main heading is 'Confirm' with the subtitle 'Registration Details'. Below this, there are five input fields: 'Name' (filled with 'Dave Jones'), 'Address' (filled with '1, Prenton Park, Prenton'), 'E-Mail' (filled with 'Tranmerefan01@gmail.com'), 'Password' (filled with dots), and 'Confirm Password' (filled with dots). A blue 'Confirm' button is located at the bottom of the form. A blue arrow points from the instruction above to this button.

8. The following message indicates you are successfully registered. 'Success'

- Click Home to now Log In

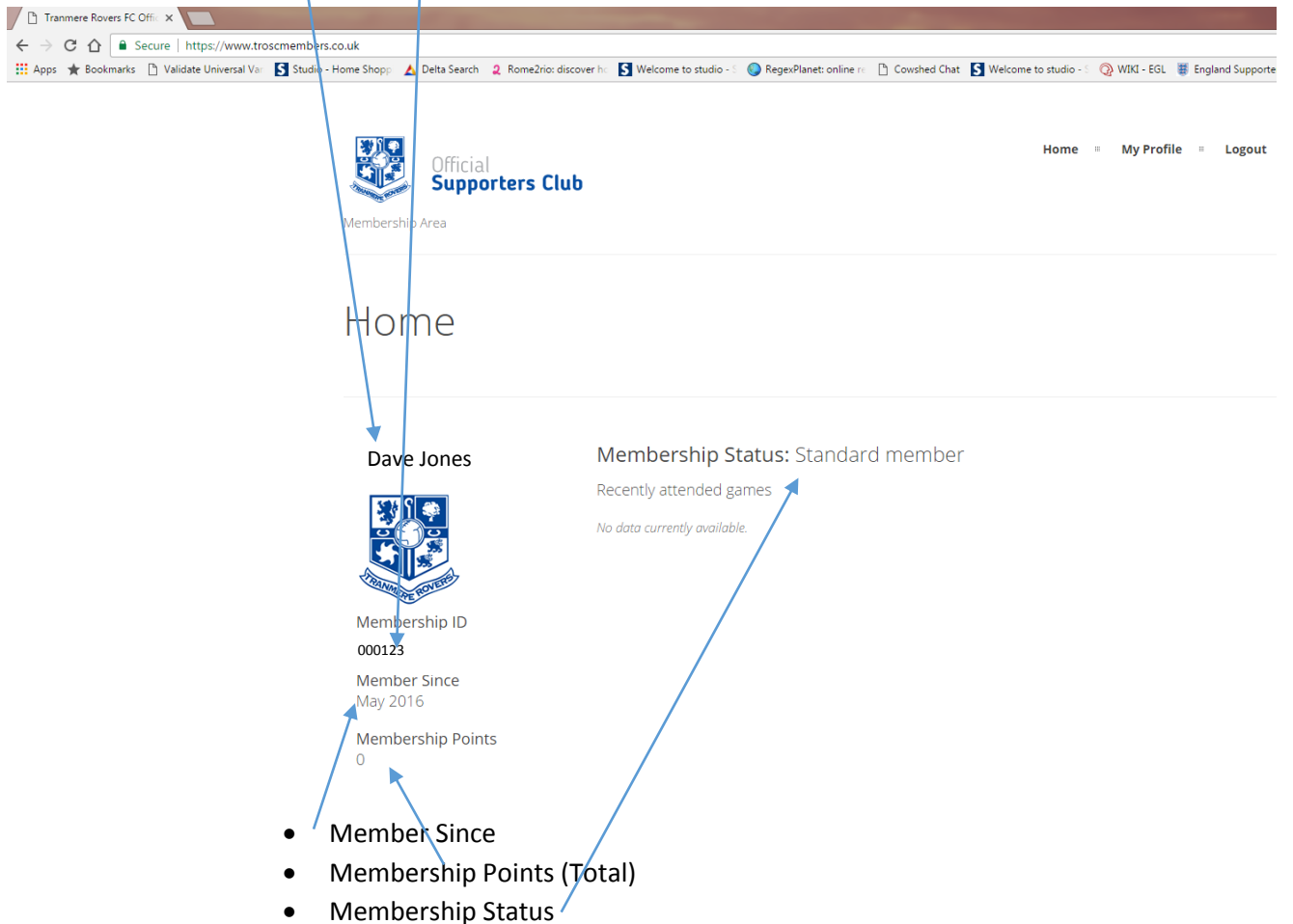
The screenshot shows the 'Success' page on the website. The URL is <https://www.troscmembers.co.uk/register/success/>. The page features the club's logo and navigation links for 'Home' and 'Register'. The main heading is 'Success'. Below the heading, the text reads: 'Thanks for registering!', 'You should receive an e-mail shortly containing your access details. Please check your spam/junk folders if you can't see it within a few minutes.', and 'If you have any problems, please contact us so we can help.' A blue arrow points from the 'Home' link in the previous screenshot to the 'Home' link on this page.

9. To Log In enter your membership number and password in the respective fields and click 'Log In'



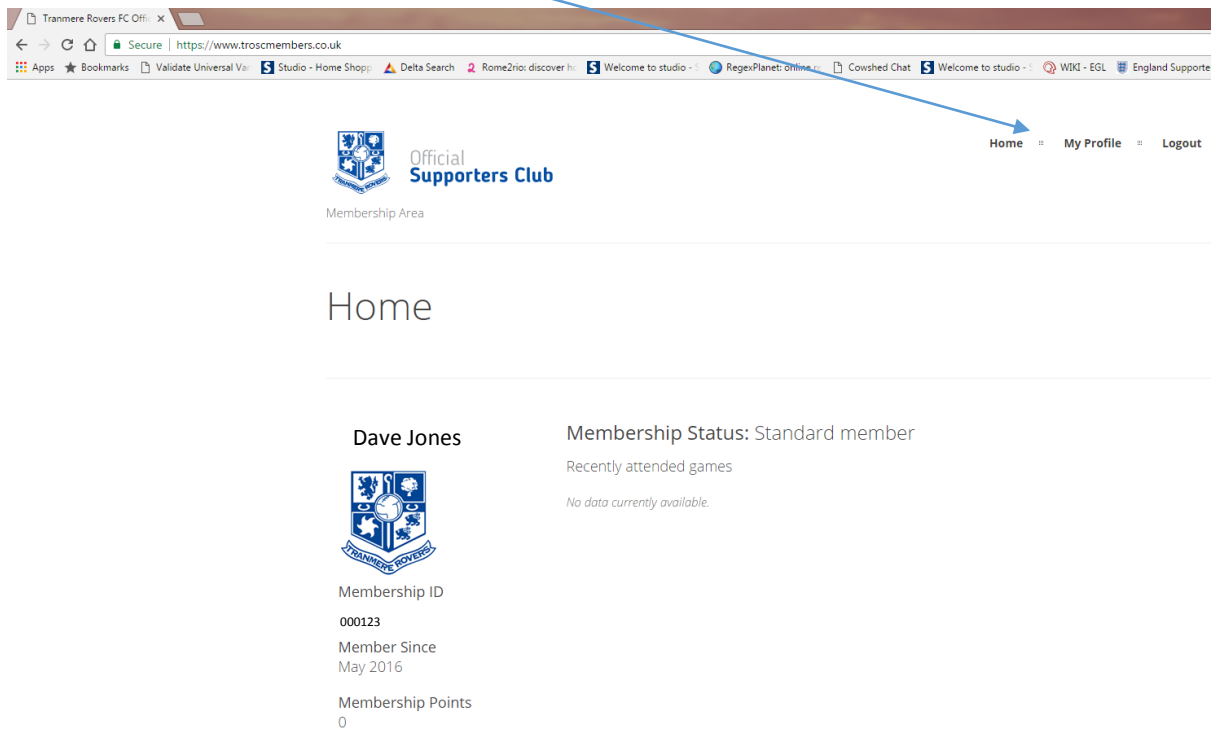
10. You are now at the Membership area

- Name you have registered with
- Membership ID



11. To Register your Season Ticket *****Which entitles you to 10 Supporter Club Points*****

- Click My Profile

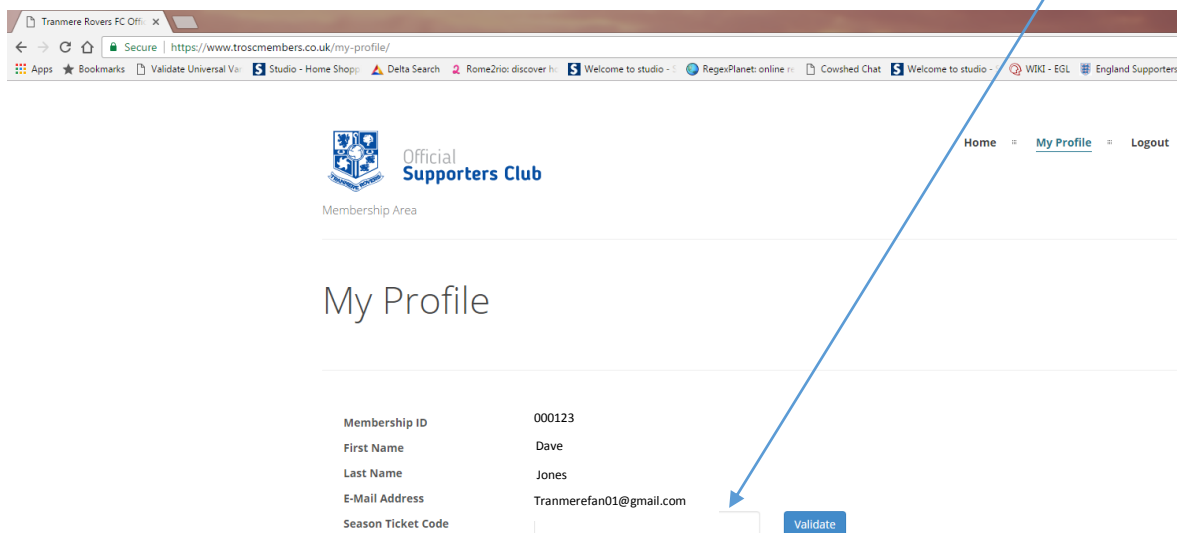


The screenshot shows the 'Official Supporters Club' Membership Area. The user is logged in as Dave Jones. The page displays the following information:

- Membership Status:** Standard member
- Recently attended games:** No data currently available.
- Membership ID:** 000123
- Member Since:** May 2016
- Membership Points:** 0

Navigation links at the top right include Home, My Profile, and Logout. A blue arrow points from the 'My Profile' link to the 'Validate' button in the subsequent screenshot.

12. Enter Season Ticket Code. (This is on the back of your Season Ticket e.g. 7TNQEZ432)



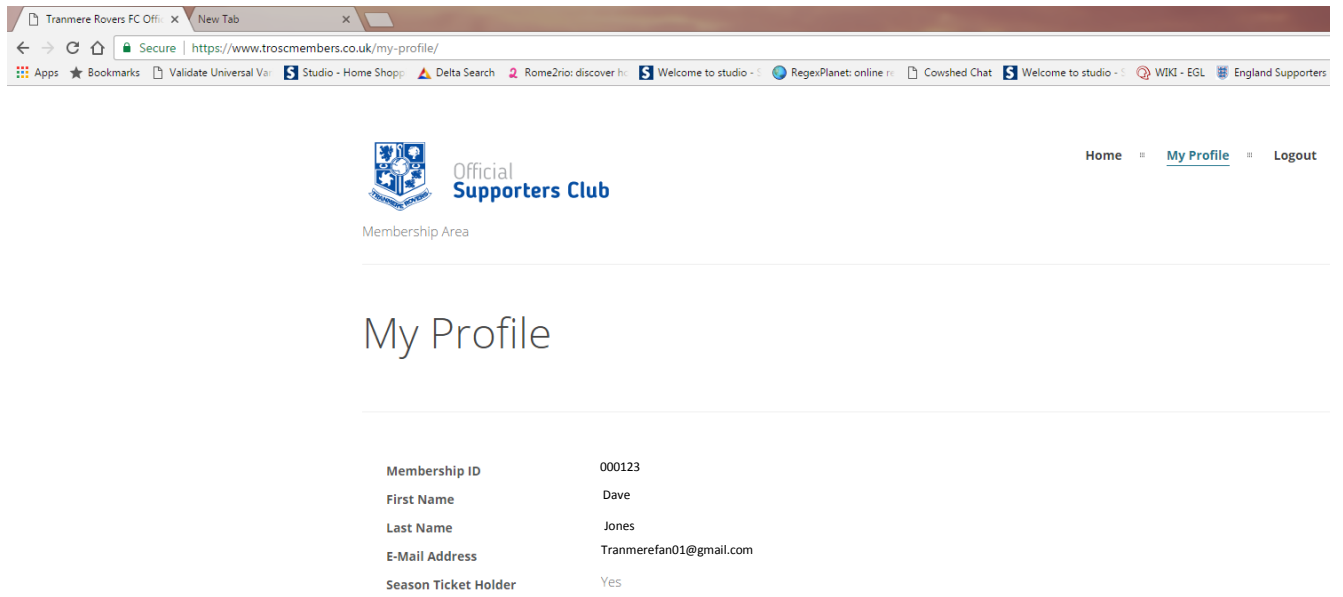
The screenshot shows the 'My Profile' page. The user's details are displayed as follows:

Membership ID	000123
First Name	Dave
Last Name	Jones
E-Mail Address	Tranmerrefan01@gmail.com
Season Ticket Code	<input type="text"/>

A blue arrow points from the 'Validate' button in this screenshot to the 'My Profile' link in the previous screenshot. Another blue arrow points from the 'Validate' button to the 'Press 'Validate'' instruction below.

- Press 'Validate'

13. When your Season Ticket is Validated, this message should be shown



The screenshot shows a web browser window with the URL <https://www.troscmembers.co.uk/my-profile/>. The page header includes the club's logo and the text "Official Supporters Club". Navigation links for "Home", "My Profile", and "Logout" are visible. The main content area is titled "My Profile" and contains a table of membership information.

Membership ID	000123
First Name	Dave
Last Name	Jones
E-Mail Address	Tranmerfan01@gmail.com
Season Ticket Holder	Yes